

SolutionOneSM for Microsoft Office SharePoint: End-to-End Enterprise Collaboration

Effective collaboration is a fundamental requirement for successful businesses. And Microsoft Office SharePoint Server provides a rich framework for collaboration, discovery, communication and social networking across your enterprise.



SolutionOneSM for Microsoft SharePoint integrates SharePoint's rich collaborative framework with our own world-class hosting and managed services offerings. The result: an end-to-end solution for enterprise collaboration.

The Benefits of Sharing

Easily accessing and sharing critical information with the right people. It's a key requirement for organizations of all sizes. Information sharing can have a significant impact on your organization's overall effectiveness and productivity, leading to a true competitive edge.

That information often takes the form of documents. But it also includes financial and trending data pulled from a variety of sources such as ERP systems, shared spreadsheets, and even data residing on individuals' computers. As organizations grow in size, the capability to share individual and team schedules, contact information, tasks and project information becomes equally important. Bottom line: it's all about collaboration.

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Microsoft Office SharePoint Server 2007 (MOSS) builds a rich framework for collaboration and information publishing and sharing, by combining:

- Portal services
- Process automation
- Document and data sharing
- Enterprise search services
- Business intelligence.

SharePoint Server provides capabilities for these features out of the box. But getting the most from them requires:

- Adherence to best practices and operational governance
- Careful security planning and modeling
- Branding
- Custom development for process automation and business information publishing.

SolutionOne for SharePoint is a complete SharePoint Server offering, built around best practices for design, deployment and functional operation. Adding site branding and customization, along with custom development, gives you a complete, end-to-end SharePoint solution. This solution is standardized, yet fully tailored to your company's branding, business processes and operational requirements.

Portal Services

Using Portal Services in Microsoft Office SharePoint Server 2007, you can easily deploy Web content from a variety of sources, for both intranet- and extranet-based access.

Departments, teams and end users can quickly and easily deploy additional, fully functional sites in minutes – from predefined and custom-developed templates, and without any HTML or .NET development skills. For seamless branding and governance, these sites follow the look and feel of the overall SharePoint solution.

SharePoint's My Site feature lets you target content to individual users from a variety of sources, providing a personalized user experience with relevant data. My Site also enables aggregation for the user of both SharePoint content and external content such as Outlook Web Access, RSS feeds and more. Users can target content about themselves to others – on an individual, team or organizational basis – to facilitate social networking and collaboration.

Collaboration

Document sharing is an important SharePoint feature. But the collaboration features in Office SharePoint Server are much more extensive. Workspaces enable users to not only share documents, but also calendars, custom lists, tasks and other items.

Teams can use SharePoint sites to track projects and interact dynamically with blogs and discussion lists. Mail-enabled document libraries facilitate much more than just storing documents; they make it possible to:

- Automate report distribution
- Integrate document storage in workflows
- Leverage e-mail as a document delivery mechanism in a variety of situations.

Permissions clipping ensures that users can only see and access documents for which they have permissions. Those permissions can be applied at the document library, folder and document levels.

Search and Indexing

Quick access to information is a key to productivity and competitiveness. Enterprise-wide search services included in Microsoft Office SharePoint Server extend the search capability across the enterprise to incorporate content from sources outside of SharePoint.

Search services in SharePoint Server 2007 deliver results based on relevance, with the most relevant results listed first. Search in SharePoint Server is also adaptive; it offers to repeat the search if the user enters misspelled words in the search criteria.

Content Management

SharePoint Server provides a framework for creating, authorizing and publishing Web content. This content management framework lets end users create content and publish it to SharePoint through an approval process. It also enables developers to develop, stage and deploy content and code in a controlled way.

SharePoint Server's records and document management features enable organizations to:

- Maintain libraries for all types of documents as well as records such as e-mail
- Control visibility and access to documents and records at the library, folder or item level
- Configure document libraries to maintain version history for auditing and document recovery purposes
- Set documents to expire based on the organization's compliance and retention requirements.

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Process Automation and Forms

Every organization has processes that can benefit from automation – often including purchase approvals, document approvals and expense reporting. Microsoft Office SharePoint Server includes built-in workflows to automate approvals, document/item review and archiving.

SharePoint Server also makes it easy for administrators and end users to build linear workflows for SharePoint using SharePoint Designer. Developers can create more complex workflows using .NET and development tools such as Visual Studio. SharePoint Server's Forms Service enables organizations to develop and deploy forms that can be filled out in a browser, without the need to deploy InfoPath on client systems. Forms can even be filled out on HTML-enabled mobile devices.

Business Intelligence

Collecting, summarizing and exposing business data is a key benefit offered by Office SharePoint Server. It enables users to get up-to-date information in a familiar and easily accessible interface. Office SharePoint Server also lets you create business intelligence dashboards that collect and display data from multiple, disparate sources, including:

- Excel spreadsheets
- Microsoft SQL Reporting Services reports
- Dynamic key performance indicators
- Business data connectivity Web parts that can pull and display information for back-end applications such as SAP.

SolutionOne for Microsoft SharePoint

SolutionOne for Microsoft SharePoint enables you to create and grow world-class Microsoft SharePoint 2003 and 2007 environments. This fully standardized, framework-based offering provides:

- Architecture
- Custom .NET development
- Application deployment
- Continuous application management and maintenance services.

SolutionOne for SharePoint gives you the collaboration foundation and feature-rich customization to:

- Integrate business processes
- Easily share information
- Manage vast amounts of corporate content
- Integrate with other Microsoft applications such as Microsoft Dynamics business solutions and Microsoft Exchange.

SolutionOne for SharePoint also lets you leverage non-Microsoft applications that store critical business information through the integrated Business Data Catalog, BizTalk, data view Web parts, and other mechanisms.

Today, it's as important as ever to minimize time spent seeking and accessing information. SolutionOne for SharePoint delivers the expertise and resources to realize significant value from Microsoft SharePoint – quickly and without in-house expertise. To make this possible, we:

- Lead our clients through the process of assessing business needs
- Scope the features and usage requirements
- Architect the end-to-end solution and provide custom application development services to completely customize the SharePoint environment and experience
- Size and provide the physical hardware and network infrastructure to run custom Microsoft SharePoint applications
- Deploy and host Microsoft SharePoint
- Provide all post-deployment support, which includes training and strategic guidance.

Beyond the architecture, development, deployment and post-deployment services, we ensure that you can embrace and sustain robust Microsoft SharePoint application environments. We also provide core SharePoint hosting and management services that include the following:

- 99.7 percent SLA
- 99.0 percent SLA for search and index server
- Daily tape backups
- Disaster recovery services
- Prescriptive application patching and maintenance
- Application administration
- Level 2 service desk support

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