



A **xerox**  Company

ACS Healthcare Payer Membership Billing and Reconciliation

We provide comprehensive billing and reconciliation services to 14 major healthcare payer organizations. Our advanced technology and workflows process over 21 million transactions annually.

Our Services

- Enrollment Capture
- Electronic Enrollment: ANSI 834, Custom, Spreadsheet
- Enrollment Validation
- Eligibility Confirmation: Residency, Income, Family Status, Denial of Coverage, Pre-Existing Conditions, etc.
- Eligibility Status Monitoring
- Enrollment/Eligibility Outreach
- Fulfillment: ID Cards, Booklets
- Group/Account Setup
- Group/Account Maintenance
- Member Maintenance: Add, Change, Term
- Rate Table Maintenance
- Billing Generation: Group, Individual, Split
- Payment Processing: EFT/ACH, Lock Box, Debit/Credit Card, Check 21
- Premium Application
- Reconciliation
- Broker Commission

Our Customized Self-Help Portal

We can create a Web portal, customized to your specifications, for use by your employees, employers, providers, agents and guests. That portal can contain multiple self-help features, including:

Member

- Download forms
- Interface via contact management services
- Complete open enrollment
- Submit address changes
- Submit ID card requests
- Verify personal data
- View benefit plan summary
- View eligibility status

Employer

- Employer-based enrollment
- Interact via contact management and workflow with customer service
- Review enrollment data
- Utilize online benefit guide
- View client reports

You can learn more about us at www.acs-inc.com.