

ACS Managed Mobility Services

Delivering the office to you!



A growing number of employees work remotely either while traveling or teleworking from an alternate office location. While this flexibility improves an organization’s agility and market advantage, the liability associated with mobile technology and related support can be substantial. Efficiency gains achieved through mobile technology must be counter-balanced with advanced security measures to ensure maximum effectiveness.

ACS MANAGED MOBILITY SERVICES

ACS offers ACS Managed Mobility Services, an end-to-end managed mobility solution to provide the remote user seamless access to corporate systems and applications through one multi-functional device. ACS’ solution integrates with existing technology to reduce multiple devices (laptop, cell phone, desktop) to one mobile device providing enhanced productivity and cost efficiency. ACS Managed Mobility Services span the entire life cycle of the mobile technology—from procurement through device recycle—and includes security oversight, customer care, technical help desk and device repair.

ACS customizes each solution to client specifications based on a comprehensive spectrum of services:

LIFE CYCLE CURRENT AND FUTURE REVENUE STREAMS

Plan	Deploy	Fix	Control
<ul style="list-style-type: none"> • Corporate Strategy • Free ROI Assessment • Conversion from Individual Liable to Corporate Liable • Contract Audit and Re-negotiation • Product Trial • Expert Services • Application Development 	<ul style="list-style-type: none"> • Online Assisted Procurement • Device • Device Rental • Service Credit • Service Plan Management • Device Configuration • Kitting • Buy-back/Upgrade • Training for IT Professionals • Training for End Users 	<ul style="list-style-type: none"> • Device Replacement • Device Repair • Device Protection • Device Insurance 	<ul style="list-style-type: none"> • Activity Reporting • Mobile Device Management • Telecom Expense Management (TEM) • Billing Management • Data Security • Device Recycle • Customer Care

Why ACS?

ACS has broad depth of experience and capabilities in ITO and BPO service offerings, as well as our standard differentiators:

- Global Footprint
- Full Spectrum Service Components
- Size and Scalability
- Strong Financial Resources – ACS will be around to deliver promised services.
- Proven Capabilities Track Record

expertise in action®



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ACS MANAGED MOBILITY SERVICES FEATURES AND BENEFITS

Features	Benefits
<ul style="list-style-type: none"> • Consultative expertise in mobile solution definition • One stop for all purchase and service needs • Discounts: Package, Volume and Service • Deployment • Mobility management • Data flow management • Conversion from Individual to Corporate Liability • Infrastructure, process and expense management • Off the shelf (i.e. Microsoft Mobility) and Customized Applications 	<ul style="list-style-type: none"> • Customized solution for increased productivity • Ease of implementation and oversight reduction • Cost savings, increased value, quicker ROI • Organized deployment, standardized application loading, corporate information control, inventory, data security, reduced IT management • Multi-functional corporate branded help desk, TEM, upgrade, break / fix/ warranty • Dashboards, instant awareness, collaboration • Security, inventory management, cost and liability avoidance, standardization, IT resource reduction • Reduced the load on IT management, ease of implementation, complete coverage (email servers, related hardware), cost reduction, inventory tracking, security • Increased mobility, collaboration and productivity

ACS MANAGED MOBILITY SERVICES DELIVER VALUE

ACS Managed Mobility Services is a complete solution for the management of mobility services offering measurable benefit:

- **Lower Cost** – Combining multiple devices into one mobile device reduces technology expenditures allowing maximum fiscal control.
- **Increased Productivity** – Customized applications provide the mobile user with secure, immediate access to corporate systems, increasing productivity an estimated 10 – 25 percent.
- **Expanded Knowledge Availability** – A Windows interface provides the mobile user access to the same applications and information as they would on-site including dashboards, reports, and presentations.
- **Seamless Collaboration** – Mobile users can receive and view any application just as they would in the office, allowing for uncompromised contribution levels.
- **Reduction of IT Workload and Resources** – Corporate IT headcount increases with each device and process that is managed. ACS' mobility solution reduces internal resources and management of those resources through the use of portals, and consolidated service functions.
- **Security** – The ACS solution includes encryption and advanced data security measures that protect sensitive data against corrupt activity.

ACS is pleased to present our newest service offering, **ACS Managed Mobility Services** and we invite you to call us today to explore the benefits our unique mobility solution has to offer your organization.

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